

Paul Theodoropoulos

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Seventeen years experience managing systems small, medium, and large. Ridiculously committed to reliability and availability.

Mamasource, Inc., San Francisco, CA

Senior Systems Administrator, June 2007 – Present

Social Networking Site

Designed, built, and deployed high availability infrastructure for national parenting community and group-buying service with 4 million members. Maintained Production, Corporate, and QA systems infrastructures. Deployed cloud initiatives via Joyent and Amazon EC2. Supported team of RoR developers through rapid, continuous growth and agile development cycles. Production infrastructure of MySQL with replication, memcached, Phusion/Passenger, RabbitMQ cluster (DRDB, Corosync, heartbeat), LDAP. QA environment employing SVN, Git, Trac, Bamboo, JIRA, LDAP. 70 servers across three locations. Scaled subscriber email deliveries up from 200k/day to 6M/day. On call 24x7x365. Solo Administrator. Environment: CentOS.

Giftcast, Millbrae, CA

Systems Administrator, January 2010 – January 2011

SaaS social marketing platform experiment

Designed, built, and deployed cloud infrastructure for innovative social marketing platform experiment. Solo Administrator. Environment: Solaris and Debian.

Blue Mountain Center of Meditation, Tomales, CA

Systems Consultant, August 2007 – Present

Provide IT and systems administration planning, advice, and assistance as-needed for small non-profit. Windows and Linux environment. Pro Bono.

Smile Internet Networks, Inc., Santa Rosa, CA

President, November 2002 – August 2006

Specialty Internet services, email and webhosting.

Designed, built, and deployed infrastructure for high availability email and webhosting for small businesses. Global customer base. Responsible for all systems administration and customer service/support. On call 24x7x365. Solo Administrator. Environment: Sun SPARC/Solaris, Linux (Redhat/CentOS, Fedora), FreeBSD.

Vista Broadband Networks, Inc., Petaluma, CA

VP Operations, April 2002 - November 2002

Regional Wireless Broadband provider, email, webhosting, ftp, etc.

Designed, built, and deployed infrastructure for regional wireless broadband startup. Brought together customer service/support team. Responsible for all systems administration; managed operations group. On call 24x7x365. Solo Administrator. Environment: Sun SPARC/Solaris.

Advanced TelCom Group, Inc., Santa Rosa, CA

Senior Unix Systems Administrator, October 1998 - April 2002

National CLEC, Business Telco and Internet; dialup, DSL, wireless, email, webhosting, ftp, etc.

Designed, built, and deployed national server infrastructure to scale into the millions of customers. All systems redundant with failover. Scalable storage, CPU, bandwidth. RAS exceeded 99.995% consistently over four years under my leadership. Grew technical support team and provided “the buck stops here” answers for same. Responsible for all systems administration. On call 24x7x365. Solo Administrator first three years – one Junior admin after that. Environment: Sun SPARC/Solaris, Netapp (F740 cluster), Big/IP, Linux.

Verio, Inc., Rohnert Park, CA

Unix Systems Administrator, October 1997 - April 1998

National ISP, formed entirely of syndicated regional ISP's.

West Coast Online purchased by Verio; continued administration and integration of WCO systems into Verio infrastructure. On call 24x7x365.

West Coast Online, Inc., Rohnert Park, CA

Vice-President, October 1994 - October 1997

Regional ISP, dialup, Frame Relay, T1, T3, email, webhosting, UNIX shell, ftp, etc.

Designed and built server infrastructure, including planning, configuring, installing, maintaining, upgrading, and troubleshooting all systems and services. Oversaw technical support operations. On call 24x7x365. Solo Administrator. Environment: Sun SPARC/Solaris.

References available upon request